

**Do I have to create an account through [gustavustickets.com](http://gustavustickets.com)?**

Setting up an account allows you to purchase tickets that are available for on-line purchasing, allows access to past orders and payment history, and verifies eligible ticket prices by event.

**Am I supposed to use my email password when I set up my account?**

No, we are asking you to create a password that is specific to your account for [gustavustickets.com](http://gustavustickets.com).

**How will I get my tickets?**

Delivery options vary by event. Options may include: mailing of tickets (with proper lead time), Will Call, on-campus delivery, etc.

**What do I do if I lose my tickets or don't receive them in time?**

Check in at the Box Office/Will Call area at the venue. Ticket purchases can be verified by event staff. Please bring ID, and if possible, a copy of the receipt for the purchase.

**May I buy tickets at the door?**

If tickets are still available the day of an event, they may be purchased at the door. However, there is no guarantee of ticket availability. Purchasing tickets in advance assures you of a seat.

**If I don't use the internet to make purchases, is there another way to get tickets?**

For most events, tickets are available at the Information Desk located on the lower level of the C. Jackson Campus Center. On the night of an event, any remaining tickets may be purchased at the venue.

Tickets for The Nobel Conference, Christmas in Christ Chapel, GLA, and Commencement may be obtained through the office of Marketing and Communication.

**Will you give refunds if I cannot attend the event?**

No refunds are available.

**Which credit cards are accepted?**

Visa, Mastercard, and Discover are accepted for purchases.

**Is my credit card information secure?**

Yes, in fact, your credit card information is never made available to our staff or to our ticket vendor. Secure software is used to protect this information.

**If I call the ticket center's number, can they sell tickets to me?**

Tickets are available through our website or at locations specifically stated on the website. We encourage you to enter your own information to ensure your credit card information remains secure and confidential.

**Does Gustavus offer senior citizen pricing?**

Age 62 qualifies for senior pricing for events sponsored by the Department of Theatre/Dance and the Gustavus Artist Series.